

## Data for month ending – Nov’25

S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	44	0	44	0	0	4.9 days
2	SEBI(Scores)/Direct/ODR	2	32	6	28	6	0	4.0 days
3	Stock exchanges	18	103	24	97	10	0	4.5 days
4	Others ( If Any)	0	20	0	20	0	0	5.6 days
	<b>Grand Total</b>	<b>20</b>	<b>199</b>	<b>30</b>	<b>189</b>	<b>16</b>	<b>0</b>	<b>4.8 Days</b>

## Trend of monthly disposal of complaints

S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-25	13	264	250	27
2	May-25	27	235	252	10
3	Jun-25	10	205	210	5
4	Jul-25	5	221	203	23
5	Aug-25	23	188	195	16
6	Sep-25	16	227	217	26
7	Oct-25	26	168	188	6
8	Nov-25	6	199	189	16
9	Dec-25				
10	Jan-26				
11	Feb-26				
12	Mar-26				
	<b>Total</b>		<b>1707</b>	<b>1704</b>	

## Trend of annual disposal of complaints

Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	4258	4196	62
7	2024-25	62	4257	4306	13
8	2025-26	13	1707	1704	16
	<b>Grand Total</b>		<b>20501</b>	<b>20496</b>	