

## Data for month ending - Jan'26

S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	48	0	48	0	0	3.9 days
2	SEBI(Scores)/Direct/ODR	4	27	4	27	4	0	4.6 days
3	Stock exchanges	32	130	22	140	22	0	5.4 days
4	Others ( If Any)	5	58	5	58	5	0	3.6 days
	<b>Grand Total</b>	<b>41</b>	<b>263</b>	<b>31</b>	<b>273</b>	<b>31</b>	<b>0</b>	<b>5.2 Days</b>

## Trend of monthly disposal of complaints

S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-25	13	267	250	30
2	May-25	30	236	252	14
3	Jun-25	14	205	210	9
4	Jul-25	9	222	203	28
5	Aug-25	28	190	195	23
6	Sep-25	23	226	217	32
7	Oct-25	32	167	187	12
8	Nov-25	12	200	189	23
9	Dec-25	23	212	194	41
10	Jan-26	41	263	273	31
11	Feb-26				
12	Mar-26				
	<b>Total</b>		<b>2188</b>	<b>2170</b>	

## Trend of annual disposal of complaints

Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	4258	4196	62
7	2024-25	62	4257	4306	13
8	2025-26	13	2188	2170	31
	<b>Grand Total</b>		<b>20982</b>	<b>20962</b>	