

**Data for month ending – Mar'26 - provisional**

S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	56	0	56	0	0	3.6 Days
2	SEBI(Scores)/Direct/ODR	10	52	16	46	16	0	6.6 days
3	Stock exchanges	16	203	135	84	135	0	3.5 days
4	Others ( If Any)	7	15	5	17	5	0	6.3 days
	<b>Grand Total</b>	<b>33</b>	<b>326</b>	<b>156</b>	<b>203</b>	<b>156</b>	<b>0</b>	<b>4.6 Days</b>

**Trend of monthly disposal of complaints**

S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-25	13	267	250	30
2	May-25	30	236	252	14
3	Jun-25	14	205	210	9
4	Jul-25	9	222	203	28
5	Aug-25	28	190	195	23
6	Sep-25	23	226	217	32
7	Oct-25	32	170	187	15
8	Nov-25	15	200	189	26
9	Dec-25	26	212	194	44
10	Jan-26	44	263	273	34
11	Feb-26	34	217	218	33
12	Mar-26	33	326	203	156
	<b>Total</b>		<b>2734</b>	<b>2591</b>	

**Trend of annual disposal of complaints**

Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
	2018-19	11	941	924	28
	2019-20	28	1301	1278	51
	2020-21	51	3144	3141	54
	2021-22	54	2771	2810	15
	2022-23	15	2122	2137	0
	2023-24	0	4258	4196	62
	2024-25	62	4257	4306	13
	2025-26	13	2734	2591	156
	<b>Grand Total</b>		<b>21528</b>	<b>21383</b>	