

Data for month ending – Aug'26

S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	52	0	52	0	0	2.8 days
2	SEBI(Scores)/Direct/ODR	2	34	9	27	9	0	4.5 days
3	Stock exchanges	9	86	4	91	4	0	5.5 days
4	Others (If Any)	1	17	2	16	2	0	5.5 days
	Grand Total	12	189	15	186	15	0	4.8 days

Trend of monthly disposal of complaints

S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-26	158	278	397	39
2	May-26	39	184	178	45
3	Jun-26	45	173	190	28
4	Jul-26	28	176	192	12
5	Aug-26	12	189	186	15
6	Sep-26				
7	Oct-26				
8	Nov-26				
9	Dec-26				
10	Jan-27				
11	Feb-27				
12	Mar-27				
	Total		1000	1143	

Trend of annual disposal of complaints

Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	4258	4196	62
7	2024-25	62	4257	4306	13
8	2025-26	13	2975	2830	158
9	2026-27	158	1000	1143	
	Grand Total		22769	22765	