

Data for month ending – Sep'26

S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	186	0	186	0	0	2.1 days
2	SEBI(Scores)/Direct/ODR	9	27	5	31	5	0	5.8 days
3	Stock exchanges	4	186	63	127	63	0	6.3 days
4	Others (If Any)	9	19	0	28	0	0	7.0 days
	Grand Total	22	418	68	372	68	0	4.9 days

Trend of monthly disposal of complaints

S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-26	158	278	391	45
2	May-26	45	184	196	33
3	Jun-26	33	173	175	31
4	Jul-26	31	182	201	12
5	Aug-26	12	212	202	22
6	Sep-26	22	418	372	68
7	Oct-26				
8	Nov-26				
9	Dec-26				
10	Jan-27				
11	Feb-27				
12	Mar-27				
	Total		1447	1537	

Trend of annual disposal of complaints

Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	4258	4196	62
7	2024-25	62	4257	4306	13
8	2025-26	13	2975	2830	158
9	2026-27	158	1447	1537	
	Grand Total		23216	23159	