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Data for month ending – Oct'26

S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	53	0	53	0	0	4.4 days
2	SEBI(Scores)/Direct/ODR	4	30	2	32	2	0	5.6 days
3	Stock exchanges	67	121	22	166	22	0	5.9 days
4	Others (If Any)	0	24	9	15	9	0	6.2 days
	Grand Total	**71**	**228**	**33**	**266**	**33**	**0**	**5.4 days**

Trend of monthly disposal of complaints

S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-26	158	278	391	45
2	May-26	45	184	196	33
3	Jun-26	33	174	175	32
4	Jul-26	32	183	201	14
5	Aug-26	14	212	202	24
6	Sep-26	24	423	372	75
7	Oct-26	71	228	266	33
8	Nov-26				
9	Dec-26				
10	Jan-27				
11	Feb-27				
12	Mar-27				
	Total		**1682**	**1803**	

Trend of annual disposal of complaints

Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	4258	4196	62
7	2024-25	62	4257	4306	13
8	2025-26	13	2975	2830	158
9	2026-27	158	1682	1803	
	Grand Total		**23451**	**23425**	

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