

Data for month ending – Sep'25

S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	44	0	44	0	0	5.1 days
2	SEBI(Scores)/Direct/ODR	0	41	4	37	4	0	5.8 days
3	Stock exchanges	12	120	17	115	17	0	6.9 days
4	Others (If Any)	4	17	1	20	1	0	6.0 days
	Grand Total	16	222	22	216	22	0	6.6 Days

Trend of monthly disposal of complaints

S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-25	13	264	250	27
2	May-25	27	235	252	10
3	Jun-25	10	205	210	5
4	Jul-25	5	221	203	23
5	Aug-25	23	188	195	16
6	Sep-25	16	222	216	22
7	Oct-25				
8	Nov-25				
9	Dec-25				
10	Jan-26				
11	Feb-26				
12	Mar-26				
	Total		1335	1326	

Trend of annual disposal of complaints

Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	4258	4196	62
7	2024-25	62	4257	4306	13
8	2025-26	13	1335	1326	22
	Grand Total		20129	20118	