

Data for month ending (Dec 2023)

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S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	49	0	49	0	0	2 Days
2	SEBI(Scores)/Direct/ODR	2	30	0	32	0	0	3.16Days
3	Stock exchanges	0	106	0	106	0	0	3.08 Days
4	Others (If Any)	0	72	0	72	0	0	2 Days
	Grand Total	2	257	0	259	0	0	2.6 Days

Trend of monthly disposal of complaints

Trend of monthly disposal of complaints					
S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-23	0	176	176	0
2	May-23	0	228	228	0
3	Jun-23	0	265	265	0
4	Jul-23	0	566	566	0
5	Aug-23	0	354	354	0
6	Sep-23	0	551	551	0
7	Oct-23	0	315	315	0
8	Nov-23	0	265	263	2
9	Dec-23	2	257	259	0
10	Jan-24				
11	Feb-24				
12	Mar-24				
	Total		2977	2977	

Trend of annual disposal of complaints

Trend of annual disposal of complaints					
Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	2977	2977	0
	Grand Total		13256	13267	