

Data for every month ending – Feb’24

Data for month ending (Feb 2023)								
S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	124	0	124	0	0	7 Days
2	SEBI(Scores)/Direct/ODR	3	40	12	31	0	0	5 Days
3	Stock exchanges	0	302	13	289	23	0	5.7 Days
4	Others (If Any)	0	105	0	89	16	0	4.3 Days
	Grand Total	3	571	0	533	39	0	5.9 Days

Trend of monthly disposal of complaints

Trend of monthly disposal of complaints					
S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-23	0	176	176	0
2	May-23	0	228	228	0
3	Jun-23	0	265	265	0
4	Jul-23	0	566	566	0
5	Aug-23	0	354	354	0
6	Sep-23	0	551	551	0
7	Oct-23	0	315	315	0
8	Nov-23	0	265	263	2
9	Dec-23	2	260	262	0
10	Jan-24	0	290	261	29
11	Feb-24	29	601	574	56
12	Mar-24				
	Total		3871	3815	

Trend of annual disposal of complaints

Trend of annual disposal of complaints					
Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	3871	3815	56
	Grand Total		14150	14105	