

**Data for the month ending – 31<sup>th</sup> Mar 2024**

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3 months	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	0	2	2	0	0	4 Days
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April, 2023	Nil	Nil	Nil	Nil
2	May, 2023	Nil	Nil	Nil	Nil
3	June, 2023	Nil	Nil	Nil	Nil
4	July, 2023	Nil	Nil	Nil	Nil
5	August, 2023	Nil	Nil	Nil	Nil
6	September, 2023	Nil	Nil	Nil	Nil
7	October, 2023	Nil	Nil	Nil	Nil
8	November, 2023	0	3	3	0
9	December, 2023	0	0	0	0
10	January, 2024	0	2	2	0
11	February, 2024	0	3	3	0
12	March, 2024	0	2	2	0
	<b>Grand Total</b>	<b>0</b>	<b>10</b>	<b>10</b>	<b>0</b>

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	Nil	Nil	Nil	Nil
2	2019-20	Nil	Nil	Nil	Nil
3	2020-21	Nil	Nil	Nil	Nil
4	2021-22	Nil	Nil	Nil	Nil
5	2022-23	Nil	Nil	Nil	Nil
6	2023-24	0	10	10	0
	<b>Grand Total</b>	<b>0</b>	<b>10</b>	<b>10</b>	<b>0</b>

